



# CareMobile for Care Assess

a mobile working solution from OLM

**CareMobile for CareAssess is a powerful remote working capability which allows children's services workers to complete ICS exemplar forms remotely, removing the need to duplicate or re-enter data into CareFirst. It has been specifically designed to support the mobilisation of existing ICS Assessment processes**

OLM's mobile computing division have been working with local authorities across the UK to implement mobile solutions which allow customers to mobilise their children's services workforce.

It enables social workers to download exemplar forms from CareFirst in a remote setting, displaying those forms on a mobile device, typically a tablet PC or laptop. Where data has previously been collected in the assessment, it is already populated on the mobile device, allowing the user to save time re-entering data, and mitigating the risk of data error.

The forms are displayed to the user in much the same way as in CareFirst, minimising the need for additional training. Interaction with the form can be by traditional keyboard and mouse, or by using an electronic pen, depending on the mobile device being used. Once the exemplar form has been completed, and the user has access to a secure authenticated network connection, the assessment form is uploaded to CareFirst, updating the case record of the service user in question, and making the data immediately available to other users of CareFirst.

CareMobile for CareAssess is delivered as a fully integrated component of the CareFirst application suite, and is driven by CareAssess, OLM's configurable assessment framework. Over 40 customers in England and Wales are currently using CareAssess as the foundation of their IT solution to support their implementation of ICS.

Uniquely, CareMobile for CareAssess has been designed to recognise any form changes made within CareAssess, removing the need for costly forms reconfiguration in the mobile solution.



## Key Benefits of CareMobile

- Familiar look and feel - CareMobile for CareAssess mirrors the look and feel of CareAssess, using consistent layout, colour schemes, and terminology, minimising the need for additional training.
- Secure access rights - The security component of CareMobile for CareAssess has been developed to make use of the existing security framework in CareFirst, ensuring users are only able to view and download assessments which they already have rights to access. This reduces customers' administrative overheads, and ensures authorities comply with data protection requirements.
- Fully integrated with CareAssess - Changes made to forms in CareAssess are automatically recognised and updated in other parts of the solution, cutting administration overheads and avoiding duplication.
- Increased efficiency - Hand-written forms no longer need to be copied across to CareAssess by the social worker or administrator, resulting in efficiency gains in line with the Gershon recommendations.
- Meeting statutory guidance - CareMobile for CareAssess allows local authorities to comply with their e-Government obligations, most notably through compliance with ODPM Priority Outcome G17, which mandates that needs assessment can be carried out remotely using electronic means.
- Data is simple to enter - even handwriting is acceptable and the application supports pen input from tablet PC's.
- Remove barriers - Mobile devices, especially tablet PC's are unobtrusive and remove barriers in sensitive situations facilitating more constructive client engagement.
- Rapid implementation - customers are able to implement OLM's CareMobile for CareAssess solution quickly and efficiently.

# CareMobile for CareAssess Solution System Requirements

Delivered as a fully integrated part of the CareFirst application suite, CareMobile for CareAssess consists of two primary components:

- CareMobile Server Application
- CareMobile Client Application

## CareMobile Server

CareMobile Server manages requests for data to and from the CareFirst database, pre-populating the CareMobile assessment forms where appropriate data is already held in CareFirst. Equally, CareMobile Server pushes data back from the mobile device to the CareFirst database. The data format between the server and the mobile device is XML and for total security the XML files are encrypted during transmission.

## CareMobile Client

CareMobile Client is the component of the solution with which end-users will interact. The user interface allows users to search for assessments that currently exist within CareFirst, and where they have appropriate access rights, download those assessments to the mobile device for remote completion. Once the assessment has been downloaded by the user, it is locked from further update in CareFirst, ensuring that data is not overwritten when the CareMobile user uploads the data back to CareFirst. CareFirst users are still able to view the assessment, ensuring that emergency interventions can be carried out if necessary.

Users interact with the CareMobile for CareAssess form in much the same way as users have traditionally used CareAssess. CareMobile for CareAssess supports all the question types typically associated with a needs assessment form, such as pick-lists, radio buttons and free-text notes fields, and allows the users to view existing events and classifications that have been recorded previously.

All data is encrypted while on the mobile device, ensuring that even in the event of the theft of the mobile device, any sensitive data held within the assessment form cannot be viewed, except by the registered CareMobile for CareAssess user.

## Summary

CareMobile empowers mobile workers with the ability to download and complete assessment forms from OLM's CareAssess remotely. Now for the first time, CareFirst can be readily and comprehensively accessed and deployed by workers in the field in a manner that is quickly learned, simple to use, removes the need to duplicate data entry and which provides strong staff productivity benefits and better data accuracy.



OLM Group Limited,  
Cairns House, 10 Station Road,  
Teddington, Middlesex TW11 9AA

t: 020 8973 1100  
f: 020 8973 1101  
w: [www.olmgroup.com](http://www.olmgroup.com)