



OLM'S INTEGRATION FRAMEWORK

A Children's Services Local Integration Hub solution

At the heart of the Every Child Matters agenda is the requirement for practitioners across all services to work together.

Implementing a strategy for co-ordinated service delivery is not straight forward, and can be demanding on both frontline staff and their supporting IT systems. Difficulties can often seem exaggerated if a multi-agency approach is not being supported by an appropriate multi-agency IT framework.

The increasing need for greater efficiency, the move away from the service silo mentality and the focus on a citizen-centric model has led many authorities to re-evaluate their IT integration strategy.

The focus is now less on point-to-point integration projects (e.g. linking a case management system to a finance system to satisfy the needs of a particular set of business processes) and more on multi-system, authority-wide integration hubs.

Linking some or all of your children's systems to a hub offers significant advantages.

- Identity management can be centralised enabling the same individual to be clearly matched across all systems, thus avoiding confusion in record maintenance and increasing the accuracy of Freedom of Information reporting.
- Hubs can be accredited for ContactPoint connectivity, thus assisting Local Implementation Managers in taking a more centralised approach to the accuracy, timeliness and flow of local authority data.
- Overheads can be reduced in the management of dual-factor authorisation for ContactPoint, eCAF and the proposed single sign on initiative.

Benefits

- **Maximise investment on systems already in place**
- **Produce a consolidated raw data feed to ContactPoint**
- **Provide practitioners with a comprehensive information sharing tool**

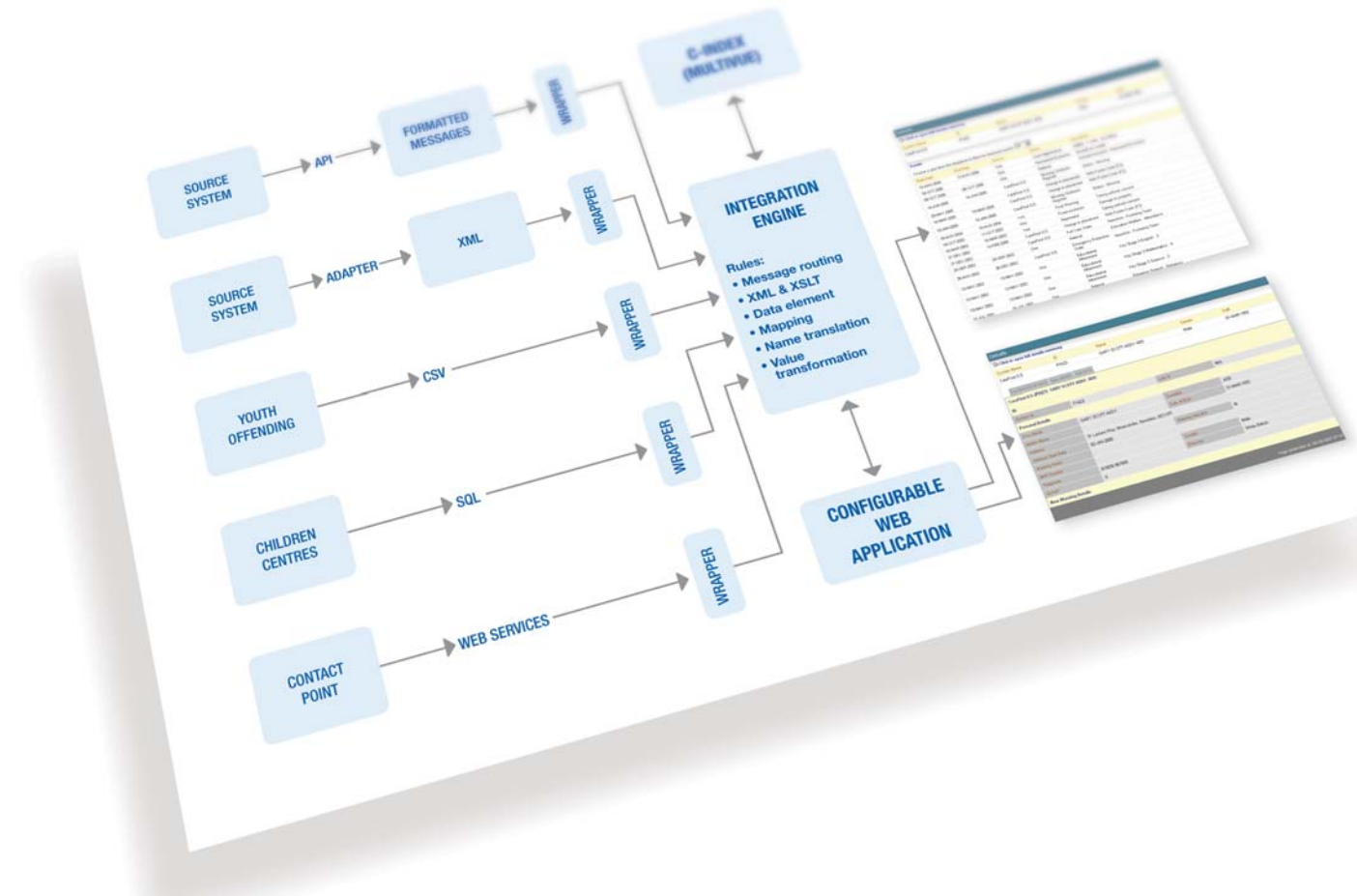
OLM's comprehensive Integration Framework offers all of these plus many other features



Features

- Client Index matching (C-Index powered by VisionWare's MultiVue)
- Data cleansing tools
- Real-time or batch mode data extraction from each system (file format)
- Facility to create a Golden Record for each individual (with appropriate meta-data)
- Ability to update source systems, if required
- Locally configurable views of data items drawn from any of the linked systems (OLM's Integrated Chronology)
- Configurable queries to interrogate the combined systems
- Configurable alerts to notify practitioners of specific data changes in one or more systems

Local Integration Hub solution



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OLM's Integration Framework

OLM's Integration Framework is being used in a variety of contexts in over 20 local authorities in the UK.

It is flexible, scalable, future-proof and offers scope for synergy with a wide variety of corporate IT/IS initiatives, e.g. customer relationship management, corporate document management systems and Adults Services.